

## The Vision for Innovation in Sustainable Tourism Awards

6th March 2014, Main Adventure Stage in Hall 4.1





### "Welcome to share our Vision for Innovation in Sustainable Tourism"



Valere Tjolle



## From VESTAS to VISTAS! – Showcasing best practices at ITB



## DestiNet Partner Programme -Helping destinations to become more sustainable and competitive













DESTIN Knowledge	Networking Portal for Sustainable & Responsible Tourism	PARTNERSHIPS IgrSUSTAINABLE DEVELOPMENT
ABOUT ECOTRANS WHO IS WH	O TOPICS RESOURCES GOOD PRACTICE MARKET PLACE OBSERVATORY ATLAS HELP Google Site Search vite sear artnerships, Networks, Projects - DestiNet Innovation Group - DIG - Tool Kit.	a0
My DestiNet	artnersings, Aetworks, Projects - Descraet Unitedecin Group - Das - Joan Kr.	Folder administration
Lea out	🖕 Tool Kit	Basket of approvals Folder logo
Add other contacts and/or organization profiles Join or start a topic user group	<u>GSTR</u>	User management Right-side portlets Customize Feedback form Atlas Sustainable & Responsible Tourism worldwide
Disseminate your sustainable tourism publications or tools Promote your event on the DestiNet Calendar	The Global Sustainable Tourism Review	
I Channel	for sustainability level assessment,	News
Place your product or service on the global sustainable tourism Market Place	monitoring and benchmarking	VISTAS at ITB: Show off YOUR destination
Create a Destrivet hub for your country, destination or network Notifications Subscribe to notifications	Innovation Good     Ask Expert Service       Practice     The Global Sustainable Tourism Review     Ask Expert Service       Template for VISTAS and Atlas of Excellence     The Slobal Sustainable Tourism Review     get training and advice for sustainability level assessment, monitoring and benchmarking     from A-2 from international experts	<b>VISTAS!</b> [posted on: 05/03/2014] ECO Certification Malta Partners with Destillet Services

#### Global Sustainable Tourism Review (GSTR)



A new monitoring system of destinations: Sustainability and quality as percieved by visitors

#### **Global Sustainable Tourism Review (GSTR)**

1 Island or coastal destination		Overall % sustainable	QualityCoast Award	Marine life	Nature	Landscape	Coast	Environment	Clean sea	Beach award	Culture	Social	Hotels
1	Azores (PT)	84	GOLD	0	0	0		0	0	0	0	0	0
2	lerapetra, Crete (GR)	82	GOLD	0	0	0	0	0	0	0	0	0	0
3	Migliarino-San Rossore (IT)	81	GOLD	$\bigcirc$	0	0	0	0	0	0	0	0	0
4	Gozo-Comino (MT)	81	GOLD	0	0	0	0	0	0	0	0	0	0
5	Noordwijk (NL)	81	GOLD	$\bigcirc$	0	0		0	0	0	0	0	0
6	Goedereede-Ouddorp (NL)	81	GOLD	0	0	0		0	0	0	0	0	0
7	Oostvoorne-Rockanje (NL)	81	GOLD	0	0	0	0	0	0	0	0	0	0
8	Fuerteventura (ES)	81	GOLD	0	0	0	0	0	0	0	0	0	0
9	Koksijde (BE)	80	GOLD	0	0	0	0	0	0	0	0	0	0
10	Samothraki (GR)	80	GOLD	0	0	0	0	0	0	0	0	0	0
11	Schouwen Duiveland (NL)	80	GOLD	0	0	0	0	0	0	0	0	0	0
12	Lagos, Algarve (PT)	79	GOLD	0	0	0	0	0	0	0	0	0	0
13	Ameland (NL)	78	GOLD	0	0	0	0	0	0	0	0	0	0
14	Baiona, Galicia (ES)	78	GOLD	0	0	0	0	0	0	0	0	0	0
15	Pafos Region (CY)	77	GOLD	0	0	0	0	0	0	0	0	0	0
16	Norderney, NS (DE)	77	Silver	0	0	0	0	0	0	0	0	0	0
17	Alonissos, Sporades (GR)	76	GOLD	0	0	0	0	0	0	0	0	0	0
18	Cascais-Estoril, Lisboa (PT)	75	Silver	0	0	0	0	0	0	0	0	0	0
19	S.Cruz-Torres Vedras, Oeste (PT)	72	Bronze	0	0	0	0	•	0	0	0	0	0
20	Nazaré, Oeste (PT)	72	Bronze	0	0	0	0	0	0	0	0	0	0

#### Global Sustainable Tourism Review (GSTR)

- Compares the quality and sustainability performance of 1000 destinations
- Monitors improvements in sustainability, over time.
- \* Encourages DMOs, DMCs to improve their performance.
- Presents sustainability indicators that are relevant to tourists.
- Helps holiday makers in selecting destinations and

accommodations.

## The GSTR is used by various booking websites, e.g. BookDifferent.com

Yes, you can make the world a bit

### better by booking a hotel!

Search hotels	2. Sp Contra	18	
Destination	Check-in date	Check-out date	
Bonaire, Bonaire St Eustatius and Saba	Ê	(iii)	Q Search!

Bonaire is a small island located in the southern Caribbean known for its pioneering role in the preservation of nature, in particular the preservation of the marine environment, and for its excellent scuba diving, snorkeling, and windsurfing, among other things. Kayak in the mangroves, the gentle bay or venture out into the open ocean for a real challenge. Enjoy the nature of the land cycling or mountain biking.

#### Hotels with Eco-label in Bonaire

average €79 per night

Hotel Roomer, Kralendijk, Bonaire Offering an outdoor pool, tropical gardens and a restaurant, Hotel Roomer is located just a 2-minute drive from The Leek Diving Spot... Verv Good Choice. 314 Reviews



### Use of GSTR data in BookDifferent.com





Got

168

7

2

3

Keyword

#### 20 Destinations with sustainability rating found

Lorem ipsum dolor sit arnet, consectetur adipiscing elit. Aliquam quis enim vehicula, faucibus magna quis, euismod quam. In eu lectus sed elit dignissim varius. Nulla commodo purus eget quam imperdiet, sit arnet fringilla lorem sollicitudin. Morbi suscipit sit arnet nunc et eleifend. Pellentesque pulvinar neque id ligula cons equat varius a et tellus.

	Overall	Warting	the Hotore	Landsso	ape coast	Environ	Crean St	A Beach?	Salardo Colliga	Social	Hotel
Bonaire (Netherlands Antilles)	39*	9.5	9.5	9.5	6.1	5.5	6.8	Ber	6.1	40 <sup>0</sup> 9.5	<b>1</b> 0.
Nevis (St Kitts & Nevis)	37*	8.4	8.4	8.4	5.4	6.6	-	•	54	8.4	2
St. Kitts (St Kitts & Nevis)	37*	8.2	9.0	6.7	7.3	6.4	5.8	6	7.3	9.0	2
Bahia Maimon (Dom. Republic)	36*	7.9	6.6	6.8	6.2	58	8.1	1	6.2	6.6	•
Bayahibe (Dom. Republic)	35*	8.1	5.8	5.6	6.1	7.9	6.5	•	6.1	5.8	•
Cayenne (French Guyane)	34*	7.6	6.5	5.8	8.0	6.8	6.8	2	8.0	6.5	2
Kourou (French Guyane)	32*	6.8	6.6	7.1	6.5	49	73	2	6.5	6.6	•
Basse-Terre (Guadeloupe)	32*	8.0	6.9	7.8	7.3	5.7	6.4	•	73	6.9	•

Areas	
North America	
South America	
Caribean	
Europe	
🗌 Asia	
Middle East	
Africa	
🗌 Oceania	
Countries	
French Antilles	
🗍 Jamaica	

St. Kitts & Nevis

Barbados







### The Travel Green Europe marketing package Bringing destinations closer to the consumers

### 50 million travellers in Europe want to travel green!

**Congratulations!** You made your destination green **Now share it:** tell your story, make it viewable & bookable

Europe

### Get the Travel Green Marketing Package for online and offline promotion and benefit from:

Showcase your destination to inspire people and make them aware of sustainable tourism
Higher visibility guaranteed thanks to interlinked partner websites
Tourism unique businesses' offers are made visible to a larger public via targeted communication strategies
Travel agents become aware of your destination
Bookable green offers



### The Partners of Travel Green Europe







## Travelmotion

## bookdifferent





- Destination profile page: initiatives & strengths for sustainable development
- Green Offer Mapping on the global DestiNet Market Place
- Quality controlled information base for TGE partners



Goog





- Tailor-made sustainable marketing solutions for destinations
- Modular system to best highlight destinations uniqueness
- Responsible businesses profile pages
- Story-telling

### GreenHopping Sustainable travel inspiration for Europe



### **Tailor-made destination page** on GreenHopping



Welcome to Werfenweng

Things to do Green rooms to stay Werfenweng in pictures

An Alpine Pearl destination differs from what we experience in traditional ones because it gives you a gift in return for your green-ness. Experience "gentle" mobility - arrive by bus, train or leave your car keys at the tourism office - in a Pearl and it will become fun to be environmentally-friendly. You'll be convinced and surprised at the same time by the opportunity of experiencing carbon-neutral holidays.



8+1 8+ Tellen 0 Street



About Werfenweng



50% protected nature area in the destination

Local and typical architecture with modern influence

100 households with photo-voltaic panels

2 bioyole rental pick-up points



## Travel//\otion



- \* Green DestinationViewer (25 pictures )
- \* Newsletter (17.000 travel agents)
- \* AgentKwizzer incl. description / highlights on destination, Kwizz (5 Questions / Answers), Weblinks, 10 coupons (raffle)
- \* Co-operation with pepXpress / EXPI Bonusclub (35.000 travel agents)

### **Green Destination Viewer** Travelmotioin



# bookdifferent

sravelG,

Europe



- Customised destination page with GSTR rating\*
- Story telling via blog about sustainable travel, culture, social subjects
- Mapping, sharing of profile pages and content through social networks optimised for SEO

### Booking Widget Bookdifferent



Make your (green) acco's bookable and support your local charity

### Booking Widget Bookdifferent



travelgreeneurope.com tge@ecotrans.de

**TRAVEL GREEN EUROPE** Marketing package sponsor the VISTAS 2014

The Partners of











**INTERMEZZO** 



Vision for Innovation in Sustainable Tourism Awards

### SPOTLIGHT ON UNSUSTAINBLE TOURISM 17.30 hrs 6th March 2014, Main Adventure Stage in Hall 4.1

**REPORTING IRRESPONSIBLE TOURISM** 

### Spotlight on Irresponsible Tourism Naming, Shaming & Faming Unsustainable Development in Tourism Destinations

#### **Unsustainable Tourism Submission Form**

In the VISTAwards, bad practice as well as good practice is being highlighted – A spotlight will be shone upon those destinations in which someone has nominated tourism-related unsustainable and irresponsible stakeholder actions.

Examples might be: a piece of unjust government policy, poor governance, inappropriate property or destination development, corporate greed, harmful environmental business services/practices, oppressive and unfair social behaviour, unsustainable use of technology, etc...









### **SPOTLIGHT on Unsustainable Tourism** Submission Form

ALGARVEINTERNATIONAL A.Wrdform can be found in the 1. TITLE OF REPORTED IRRESPONSIBLE OR UNSUSTAINABLE ACTIVITY/BUSINESS:\* Algarve International Autodrome Development Area 

2. DATE OF SUBMISSION:\*

10.11.10 UPDATED 23-02-2014

**3. INFORMATION SUBMITTED BY:\*** 

Gordon Sillence

4. REPRESENTATIVE OF (IF APPLICABLE):\*

Janela Aberta 21, Sustainable Development Education Centre

**5. CONTACT EMAIL:\*** 

Gordon.sillence@gmail.com

6. NAME OF PROJECT/BUSINESS RESPONSIBLE FOR THE ACTIVITY:\* Park Algar

7. ADDRESS:\*

Sítio do Escampadinho, Mexilhoeira Grande, 8500-130 Portimão, Algarve - Portugal

8. LOCATION:\*

37° 13' 19" N 008° 37' 46" W

9. WEB ADDRESS (IF APPLICABLE):\*

http://www.autodromoalgarve.com.pt/



### DestINet – Keeping a Spotlight on Irresponsible Tourism Development



### Assessing Stakeholder Impacts – Sustainability Analysis Reporting Framework

Impact analysis	Qualitative assessment/+ -	Quantitative assessment/+ -	Alternatives/ Options	Comments
Herri de se the		ALGARVE MOTOR PARK		nológico +hotel & apartamentos +complexo desportivo QQQ diad horad mini 1 29
How does the action/project/activi ty effect socio- economic processes in the local community, alongside other potential economic impacts?	Turismo de Portugal and Park Algar have made a partnership under Turismo de Portugal's Partnerships for the future (http://www.t urismocapital	Apresentação Hotel & SPA Apartamentos "VISI	ENTOS E ACTIVIDADES NOTÍCIAS AIA 360 <sup>2</sup> SÓCIOS GALERU O hotel & apartamentos RESORT & APARTHENTE CONTRUE A PARTHENTE CONTRUE A PARTHENTE ADO FALCAO <sup>10</sup> Residence Rado Internacional do Algarve inicia a comercialização dos seus A vestimento com garantia de rendimento garantido por ano nos prim kalgar, empresa detentora do Algarve Motor Park, apresenta o la	upurtamentos Turísticos terios 3 anos.

nt/actividade

### Spotlight on Irresponsible Tourism-Tourism Destinations of Sochi (Russia)



# Hurghada, Egypt A mass tourism destination destroying the golden goose of Red Sea ecotourism



### Algarve 2014 - high speed landscape impact receives 90 million EU bailout that raises transparency questions

ALGARVE INTERNATIONAL

ALGARNE INTERNATIONAL ALGARNAUTODROME URBLETOURISMORST IRRESPONSIBLE TOURISMORST IRRESPONSIBLE TITS WORST IRRESPONSIBLE TITS WORST

The Algarve International Race **Track** – The rusty nail in the coffin of Bonnelli's Eagle and the Iberian Lynx
# Kok-Zhailyau, Khazakstan – a luxury Ski resort in the protected area habitat of the endangered snow leopard





#### ITB 2015 VISTAward Theme -Spotlight on Irresponsible Tourism in Protected Areas

For ITB 2015 we will launch a partnership with park managers, researchers, certificates, awards and the visitors to the protected areas themselves to prepare a list of tourism destinations where unsustainable tourism activities are impacting on key species, habitats and cultures from around the world.

#### Add your own Example for VISTAwards 2015 Spotlight on Irresponsible Tourism





copied to Gordon.destinet@ecotrans.de

\* Vistawards@destinet.eu



**INNOVATION GROUP** 

 We will then publish it in the DestiNet Portal, making sure that the European Environment Agency, UNEP, the UNWTO and our international partnership network receive you news.. We would like to thank you twice – once for hearing this presentation and once again for acting on it. We look forward to hearing from you!



This presentation was prepared for the VISTAwards by:

Ecotrans – DestiNet Training, Education & Development Services www.destinet.eu

Gordon Sillence gordon.destinet@ecotrans.de Februrary 2014







#### INTERMEZZO QualityCoast – what is it?

Azoren

AZORE

- A network of 150 coastal and island destinations, focusing on quality and sustainability.
- Awards and certification of good tourism quality and good sustainability policy.
- Provides transparent information to visitors (through GSTR)

 Helping destinations how to plan for improvement.





First QualityCoast Awards of 2014 Noordwijk (NL): Gold Award Alonissos (Greece): Gold Award Can Gio (VietNam), Nature Award Sintra (Portugal): BasiQ Award Bonaire (NL Caribbean): BasiQ Saba (NL Caribbean): BasiQ Award





BasiQ Award 2014



Destinations are nominated in 3 categories: 1. Island and coastal destinations (QualityCoast) 2. Destinations of the EDEN Association 3. Alpine destinations (Alpine Pearls)









# Sustainability and innovations in 20 top destinations









# 17 Destinations nominated by QualityCoast ...



#### **Protection of the Mediterranean Monk Seal**

#### Specific fishing rules

#### great offer of local food

#### Alonissos (Sporades, Greece)

A

# traditional way of making mustard in the local windmill

#### Wadden Sea is UNESCO World Heritage

#### Ameland (The Netherlands)

nine volcanic islands carved with lakes

#### the Global Geopark Network

#### dolphin watching

#### clean beaches

#### over 60 pedestrian and bike trails

#### Azores islands (Portugal)

#### regulations protecting the coastline from excessive urban pressure

#### **Arrival of Christopher Columbus in 1493**

## 'smoke-free" beaches

#### Baiona (Galicia, Spain)

#### bicycles free-of-charge

# nature restoration projects

Constant and all the are

#### Cascais (Portugal)

#### 225 km bike lanes

#### restoration of the turtle population

#### **Biosphere Reserve**

#### **UNESCO Starlight Reserve**

#### Fuerteventura (Canary Islands, Spain)

#### **GO-Elektro - electric scooters**

#### traditional style buildings

#### Goedereede (The Netherlands)

### rehabilitation of Gozo's Valleys

#### creation of a new heritage trails



#### underground car park under the sand dunes

# family tourism Katwijk (The Netherlands)

#### traditional horseback shrimp fishing – As a cultural heritage UNESCO

#### local identity

#### **coastal town in Flanders**

#### Koksijde (Belgium)

#### solar panels, biogas, reduction of CO2 emission in the public lighting

Local identity and cultural heritage preservation



#### variety of wetlands, woodlands and dunes

#### regional nature park

#### bird area hosting over 200 species

#### Migliarino San Rossore Park (Italy)

#### clean beaches, rich dunes, and tulip fields in the spring

#### "dike-in-dune" project



#### Paphos on the UNESCO list

#### plastic reduction in the hotels

#### Paphos (Cyprus)

#### family destination

#### rich nature and animal life

#### environmentally friendly transport service

#### Schouwen-Duiveland (The Netherlands)

#### traditional wine cultivation

**Ecological and Agriculture Reserves** 

**Project "Accessible Beach"** 

#### West Region (Portugal)

#### ecologically sustainable restaurant

#### rich in biodiversity and historical buildings

#### Westvoorne (The Netherlands)



# EDEN Association - what is it?





#### 2 Destinations nominated by the EDEN Association (EDEN Innovation Prize)



# e best local artisanal products

# key product & image okm food

#### Durbuy (Belgium)

#### ventured in a massive project with innovative sustainable tourism





# Alpine Pearls – what is it?





#### One destination is nominated by Alpine Pearls



#### e-car

## **'Genuss Pension'**

#### Werfenweng (Austria)



# And the winners are... for best VISTAS! innovations
# 2nd Prize Winner

Local identity and cultural heritage preservation

Solar panels, biogas, reduction of CO2 emission in the public lighting

#### Lagos (Portugal)

# 2nd Prize Winner

## rehabilitation of Gozo's Valleys

## creation of a new heritage trails



## 2nd Prize Winner

## e best local artisanal products

key product & image okm food

## Durbuy (Belgium)

## The 1st Prize Winner

bicycles free-of-charge

## nature restoration projects

### Cascais (Portugal)

## 1st Prize Winner

#### ventured in a massive project with innovative sustainable tourism







Outlook VISTAS 2015: How you can participate and benefit

**Register your interest** 

- Join a committed destination network, award or certification programme
- ✓ Assess your sustainability level
- Present your innovation



## Nominations for VISTAS 2015

## The first candidates, from the VISTAS founding networks









#### Green Carpet Ride to VISTAS 2015 Award: Presentation of one – minute pitches



## photovoltaic and innovative renewable sources

#### alpine climate ski resorts

#### Arosa & Carezza (Switzerland & South Tyrol)

nine volcanic islands carved with lakes

### the Global Geopark Network

#### dolphin watching

#### clean beaches

#### over 60 pedestrian and bike trails

### Azores islands (Portugal)

#### regulations protecting the coastline from excessive urban pressure

#### **Arrival of Christopher Columbus in 1493**

## "smoke-free" beaches

### Baiona (Galicia, Spain)

#### modern National Park centres

#### **Environmental education**

#### sustainable construction

#### Berchtesgaden (Germany)

(c) Nationalpark Berchtesgaden

#### The Alpine Pearls MTB Cup

#### biodegradable dishes

## regional products



#### traditional horseback shrimp fishing – As a cultural heritage UNESCO

#### local identity

#### **coastal town in Flanders**

### Koksijde (Belgium)

#### barrier-free skiing

#### fully accessible restaurants

#### Limone Piemonte (Italy)

#### electric bike "velotaxi"

## e-mobility

## culinary highlights

adummen mieten.

### Mallnitz (Austria)

## electric bus

## Pralognan (France)

#### **Nature- and Hiking Hotel Rainer**

#### The Alpine Pearls Hosts project on creation of wine routes

#### softly-mobile hotels

#### Ratschings (Italy/ South Tyrol)

## local products

## "Genuss Pension"

#### Werfenweng (Austria)

#### Project on creation of wine routes

rehabilitation program for the grape's plantation of Ramisco vines

## Sintra (Portugal)





## Hasta las VISTAS! in 2015 @ ITB Berlin!

