# STAKEHOLDER STRUCTURES AND RELATIONSHIPS

for a sustainable tourism destination

#### Richard Denman



# 3 requirements for successful sustainable tourism destinations

- Having a good governance structure involving all stakeholders
- Working to a clear strategy and action plan
- Actively involving local businesses in making tourism more sustainable



### The Broads







#### The Brecon Beacons







### EUROPARC FEDERATION





#### Governance structure requirement

A permanent forum or equivalent arrangement between:

- Protected Area Authority (e.g. Park)
- Local authorities/municipalities
- Representatives of the tourism industry
- Conservation and community organisations



#### Models of engagement

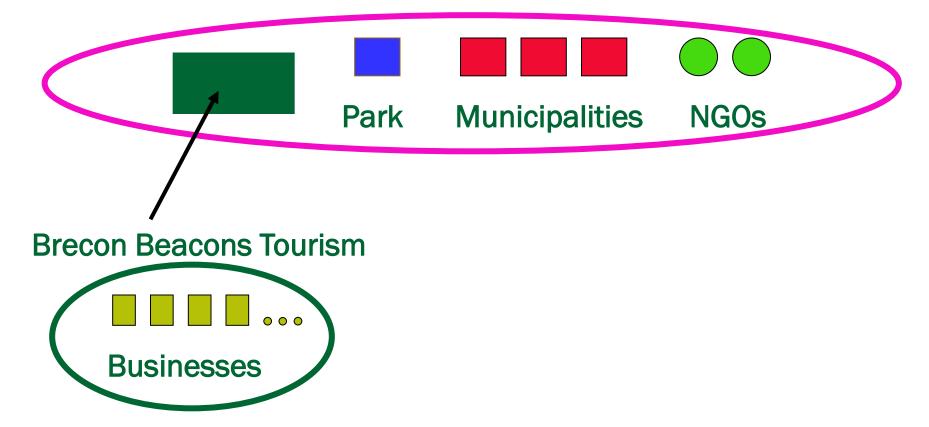
#### **Broads Tourism**





#### Models of engagement

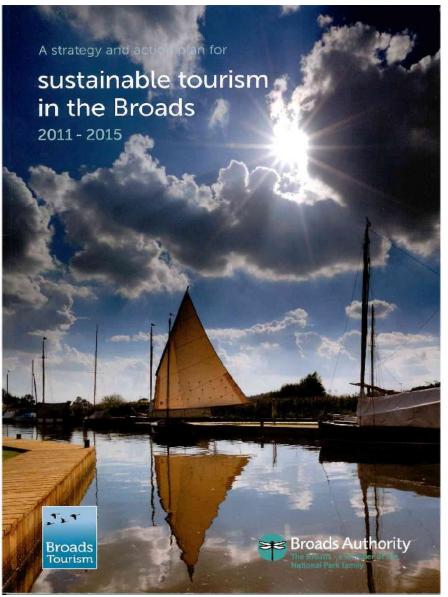
**Brecon Beacons Sustainable Destination Partnership** 





Sustainable Tourism Strategy and Action

Plan





# Sustainable Tourism Strategy and Action Plan

- 5 year strategy
- Visitor survey
- Business survey
- Extensive local consultation
- Strengths/Weaknesses/Opportunities/Threats
- Workshop
- Sustainability objectives
- Agreed actions



### Strategy workshop – Brecon Beacons





## Encouraging local businesses to be more sustainable

- Certification of businesses with advice and training
- Businesses communicating with guests
- Use of destination branding



#### Certification



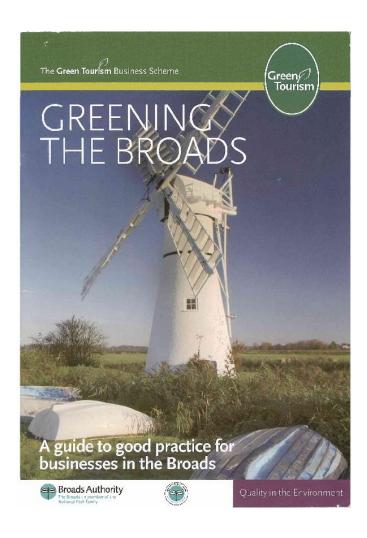
### **Green Tourism Business Scheme**







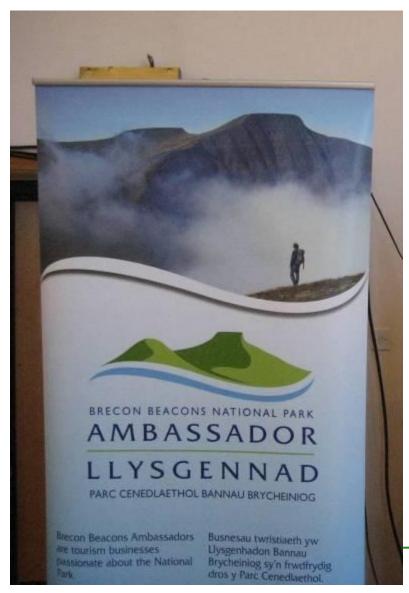
### Advice and training



"Greening the Broads" guide for businesses



#### Businesses informing guests



#### Brecon Beacons Ambassadors Scheme



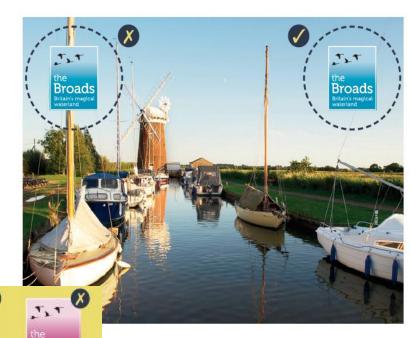
#### Use of destination branding



#### Placing the logo on imagery

Ensure that the logo is positioned in a clear area to aid legibility and use the minimum clear space area as a guide to protect the logo from distracting elements.

Choose imagery that allows you to adhere to this approach or adjust the crop or size of the image to ensure maximum legibility.





Britain's magical waterland

Do not change

the logos

the fonts within

the Broads
Britain's magical waterland

Do not change the colour of the graphic elements Broads
Britain's magical waterland

Do not change the colour of the background



Do not alter the proportion of the logos



Do not change the colour of the type elements



Britain's magical waterland

Do not edit or combine the two logo variants



### THANK YOU

Richard Denman
The Tourism Company
www.thetourismcompany.com
rdenman@thetourismcompany.com

