






# Sustainable Tourism in the European Union: the indicators

April 2002

“Towards a regular European indicator-based  
reporting on Tourism and Environment”

European Environment Agency

# Main EU trends at a glance

| <i>policy issue</i>  | <i>indicator</i>   | <i>assessment</i>   |
|--|--|---|
| <b><i>modal split in tourism transport</i></b>                 | <b><i>travel by transport modes</i></b>                        |    |
| <b><i>reflecting environmental costs in tourism prices</i></b> | <b><i>household expenditure for tourism and recreation</i></b> |    |
| <b><i>carrying capacity of destinations</i></b>                | <b><i>tourism intensity</i></b>                                |    |
| <b><i>reducing energy use</i></b>                              | <b><i>energy use</i></b>                                       |  |
| <b><i>reducing impacts on environment</i></b>                  | <b><i>eco-labelling</i></b>                                    |  |

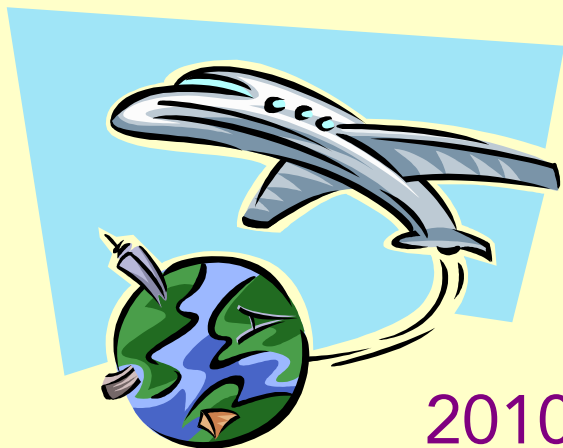
# Size and shape of the Tourism sector - EU

- Soon the first industry/service activity in EU:
  - Generating 5,5% GDP (12% with indirect effects)
  - 6% employment,
  - 30% in external trade
- Current annual average growth in tourism and travel is 6.9%
- 2 million businesses (98% SMEs)
- Currently 9 million jobs - Expected to grow by 3 million jobs extra in 2010



And:

- Leisure: for instance, within the next 20 years, EU retired population will increase by 17 millions with longer life expectancy, better health and increased revenues



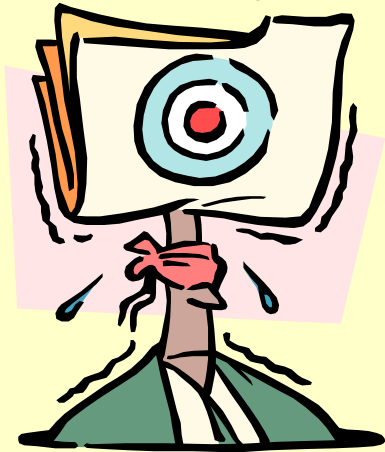
- EU tourist arrivals: +50% by 2010 (doubling of air traffic)

→ The bottom line of EU strategy is to enhance tourism's potential for growth and employment (target: annual growth rate of 1,5%), i.e. to promote more tourism



# Current EU Policy background

- Responsibility now with Industry Council
- Main reference: Council conclusions on Tourism and Employment of 21 June 1999



## Overall objectives:

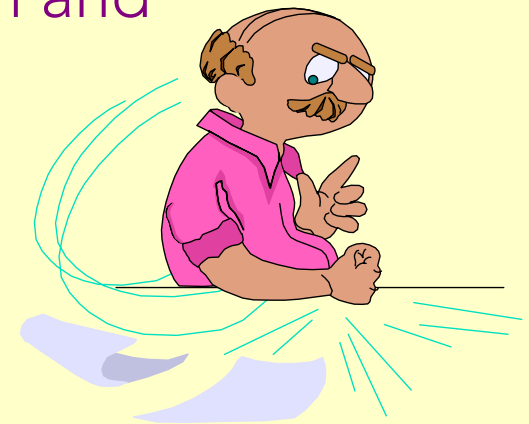
- Recognizing the role of tourism in economy: the need to improve its competitiveness within balanced and sustainable development
- Maximizing contribution to growth and employment
- Encouraging rapid response of the sector to increase and structural changes in tourism demand
- Integration of needs of tourism sector into other Community policies



## Priority areas 2000-2001:

Five working groups set up with Members States:

- Facilitating the exchange and dissemination of information
- Improving professional training
- Improving the quality of tourist industry products
- Promoting environmental protection and sustainable development in tourism
- Managing the impacts of new technologies in tourism sector



## Means:

- EU Advisory Committee: overall guidance on significant MS initiatives
- AD-hoc consultation of the tourism industry and NGOs



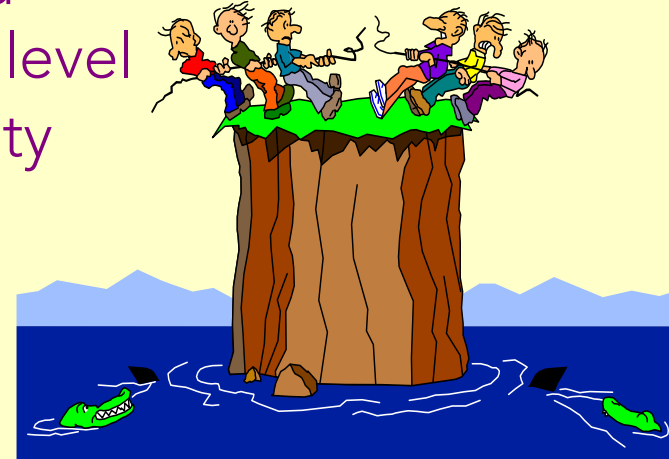
# EU working group on sustainable tourism

## → Objectives:

- Fix a workable definition of "sustainability" and identification of actors concerned
- Appraise existing relevant strategies and measures at national, regional and local level
- Assessment of contribution of Community policies and programmes

## → Expected output by September 2001:

- Agenda 21 for Tourism in Europe
- Workable recommendations, i.e. definition of concrete actions by MS and Commission, including cost/benefit estimates
- Role of information



## Towards a sustainable EU strategy for tourism in 2002 ?

Following the conclusions in the Communication "*Working together for the future of European tourism*", November 2001:

### → Objectives:

- Improving quality, competitiveness and sustainability in European tourism and its enterprises, and at looking after tourist's interests
- Enhance cooperation on and the consistency of tourism policies among the stakeholders in tourism

### → Keys activities highlighted by 2002:

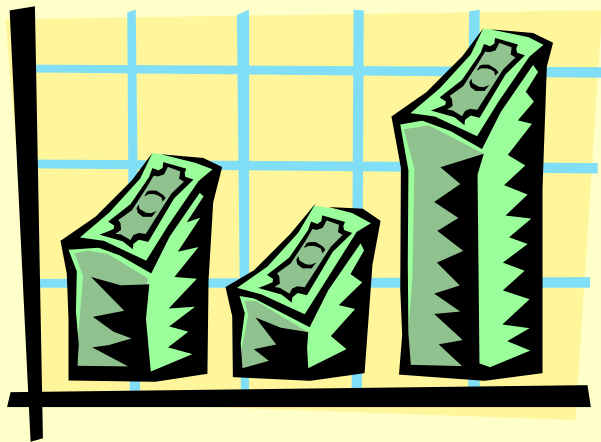
- Elaborating on and implementing the EU Agenda 21
- Defining and disseminating assessment methods and tools (quality indicators and benchmarking)





## Indicators: situation at present (overall at EU level)

- Not capable of systematically and reliably measuring and monitoring either negative or positive impacts on environment
  - Mainly designed to measure economic performance (re: EU Methodology for Tourism statistics)



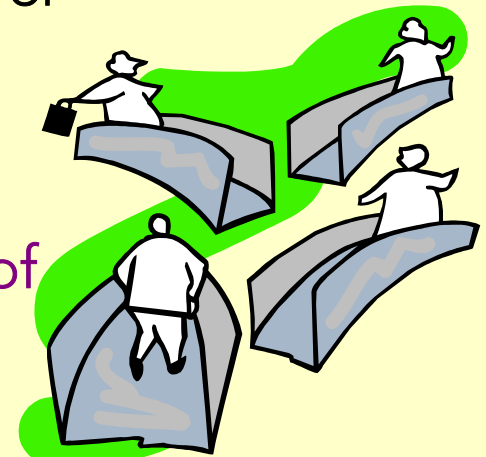
- Absence of reliable 'response' indicators, i.e. to benchmark the sector performance in environmental management
  - Mainly ad-hoc and inadequate (for instance, water consumption)

- Missing link: effective measurement of tourism volume, impact and response at the regional/local destination level

→ Need to articulate surveys at NUTS V level and local Agenda 21 programmes

- Huge fragmentation of the actors potentially responsible for measurement and production of indicators

→ Need to rely, as first step, on the 300 large trading businesses and relevant selection of destination (local authorities)

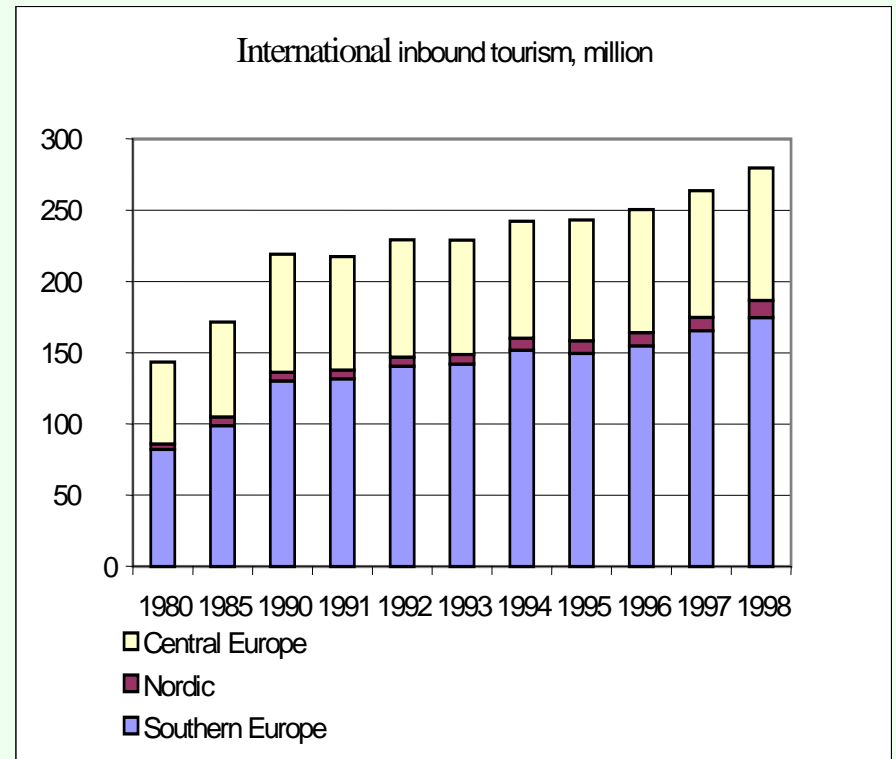


Above all, no agreed European framework for developing an indicator-based reporting system  
→ This has to be the priority: need to test proposals



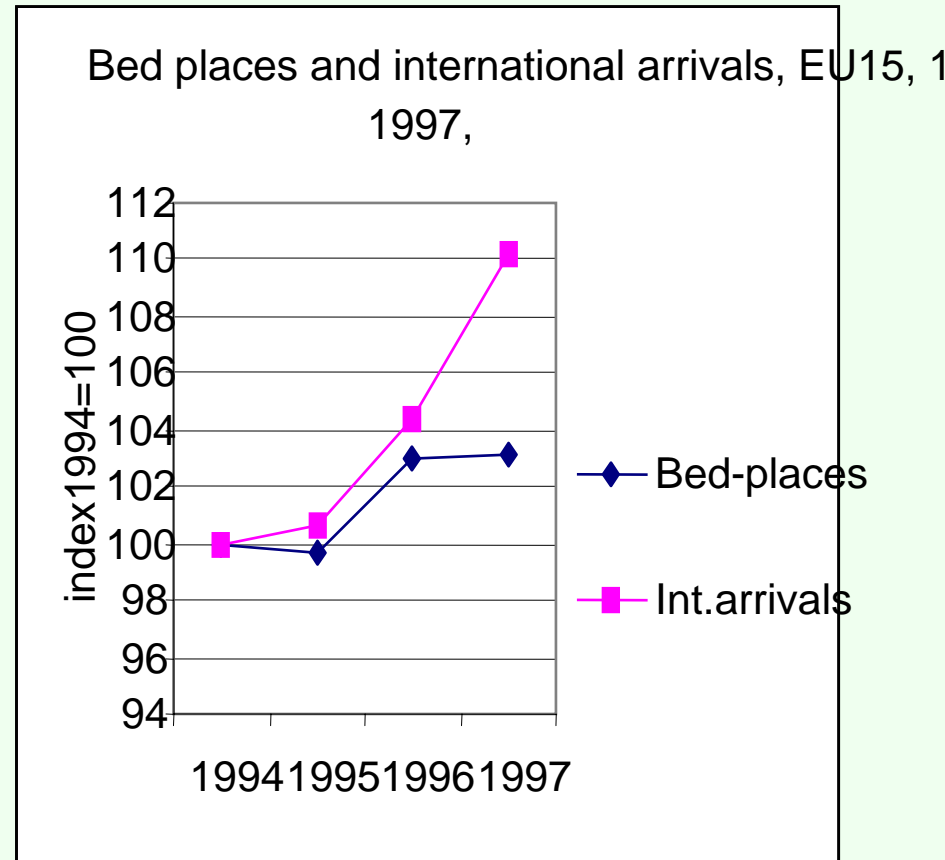
# Tourism 'volume' grows...

☺ The number of tourist arrivals in Europe increased steadily during the 1980s and increased by 18% between 1993 and 1998. International arrivals in Europe are expected to increase by about 3 % per year between 1995 and 2020.



# ... and increases the intensity

☹️ Tourism intensity in terms of number of beds per international arrivals in the EU15 countries increased by 3 % between 1994 and 1997, leading in some areas to overloading the accommodation capacities of the destinations.



# Tourism expenditure and travel patterns

😊 Household expenditure on tourism in Europe increased by 16 % between 1990 and 1997. Tourism prices are continually decreasing, resulting in deals more attractive to the customer.

😞 The average EU citizen travels 0.8 times per year for tourism purposes, travelling a distance of around 900 km away from home. Most tourists in Europe (61 %) travel by road.



# Few striking findings, based on ad-hoc regional/national studies:

## Energy and Transport

- 90% of energy use is taken up by access to and return from destination
- Holiday tourism accounts for 70% of air transport (passenger/km)
  - Flight tourism accounts for 10% of total consumption of liquid fuel per year
- Tourism accounts for 50% of transport energy use
  - In France 5–7 % of greenhouse gas emissions are due to tourism (domestic tourist travel by car)



- Means of transport for trips to destinations:
  - 61% on road,
  - 21% by air,
  - 15% by train

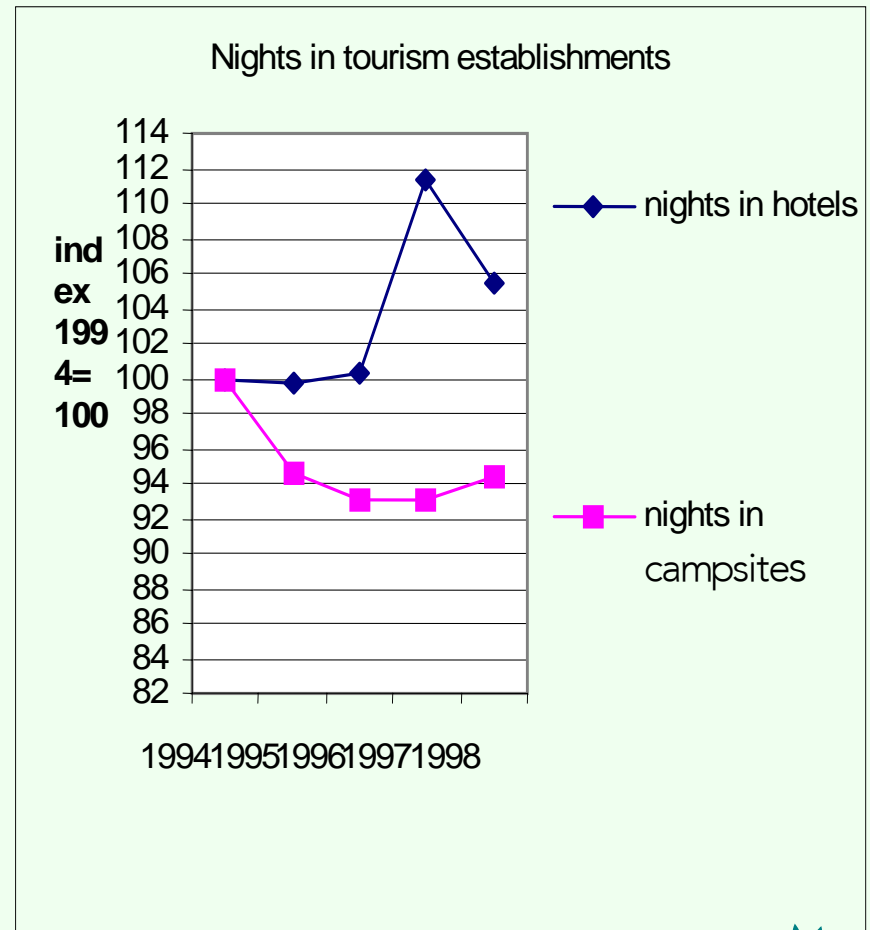


- Growth in air transport is attributable to short-haul flights of less than 800 km (40% of all flights)
- Large-scale tourist attractions with more than 5 million visitors per year generate specially high volumes of traffic which have repercussions on surrounding areas within distances of several hundred of km

# Accommodations and resources

☹️ Of all nights spent by tourists (both residents and non-residents) 58 % are spent in hotels.

☹️ The number of second homes has increased dramatically since the beginning of the 1990s. In France second homes represent 73 % of the total number of establishments in 2000 and more than 4 % of the land used for new buildings between 1982 and 1998 was for second homes.





# Effects on resources

- Secondary homes takes up (per person basis):
  - 40 times land area requirements of a flat,
  - 160 times of an 80 beds- hotel.



→ For 150 million tourist at Mediterranean coast, this means:

*120 000 km<sup>2</sup> occupancy by secondary home compared to 50 km<sup>2</sup> for 80 bed-hotels*

- Water consumption: example of Mallorca:

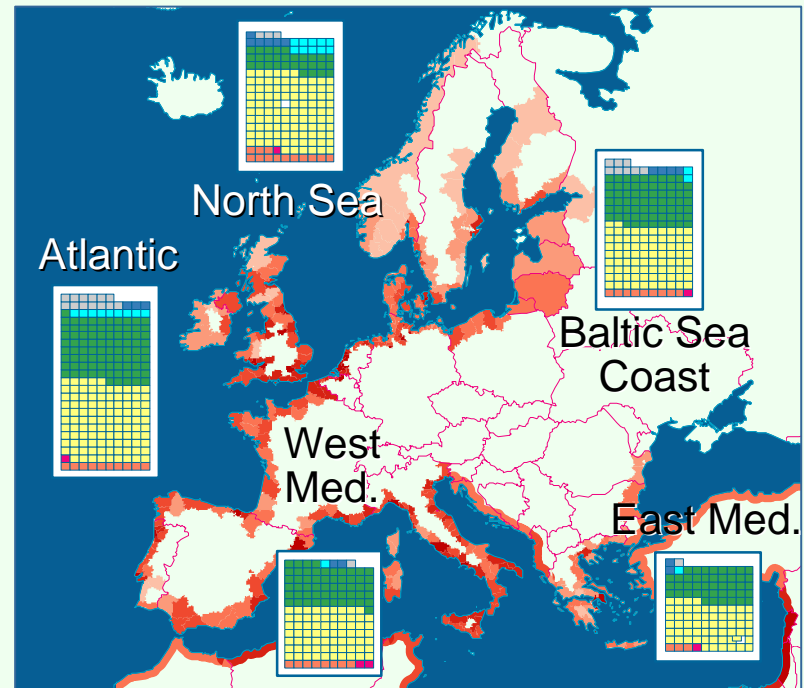
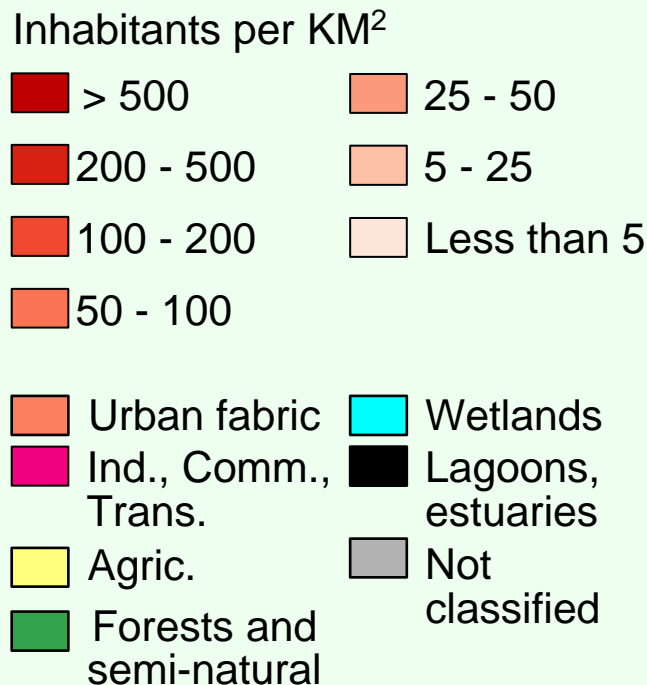


- Rural population: 140 l/day
- Urban population: 250 l/day
- Average tourist: 440 l/day
- Luxury tourist: 880 l/day



# Coastal zones: resources at risk

- Increased urbanisation in EU coastal zones (1/3 of Europe's population) partly as a result of tourism development
- 85% of European coastal ecosystems at moderate to high risk

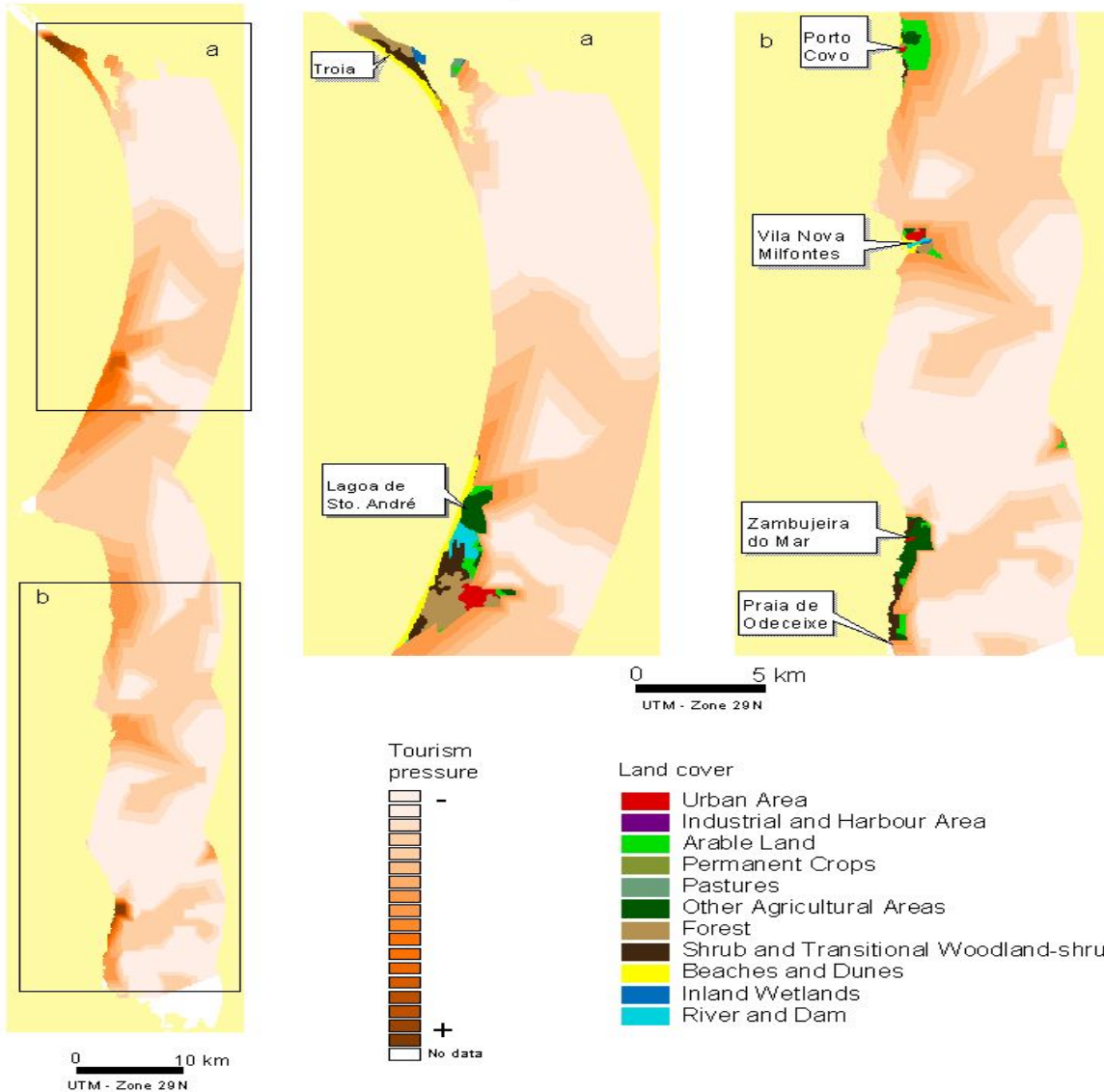


# Coastal and marine zones

## Tourism in Mediterranean area

- Mediterranean is leading tourist destination world-wide:
  - 30% of international tourist arrivals
  - 1/3 of receipts from international tourism
- From 135 million tourists in 1990 to 353 million in 2025
- Tourism contributes about 7 % of pollution in the Mediterranean.
- How to cope with this increase, given that 25 000 km of the 47 000 km of Mediterranean coast have already been developed?

# Land cover 1985 Tourism pressure 1981-91



## Preliminary results Assessing changes in tourism pressure in the coastal Alentejo region

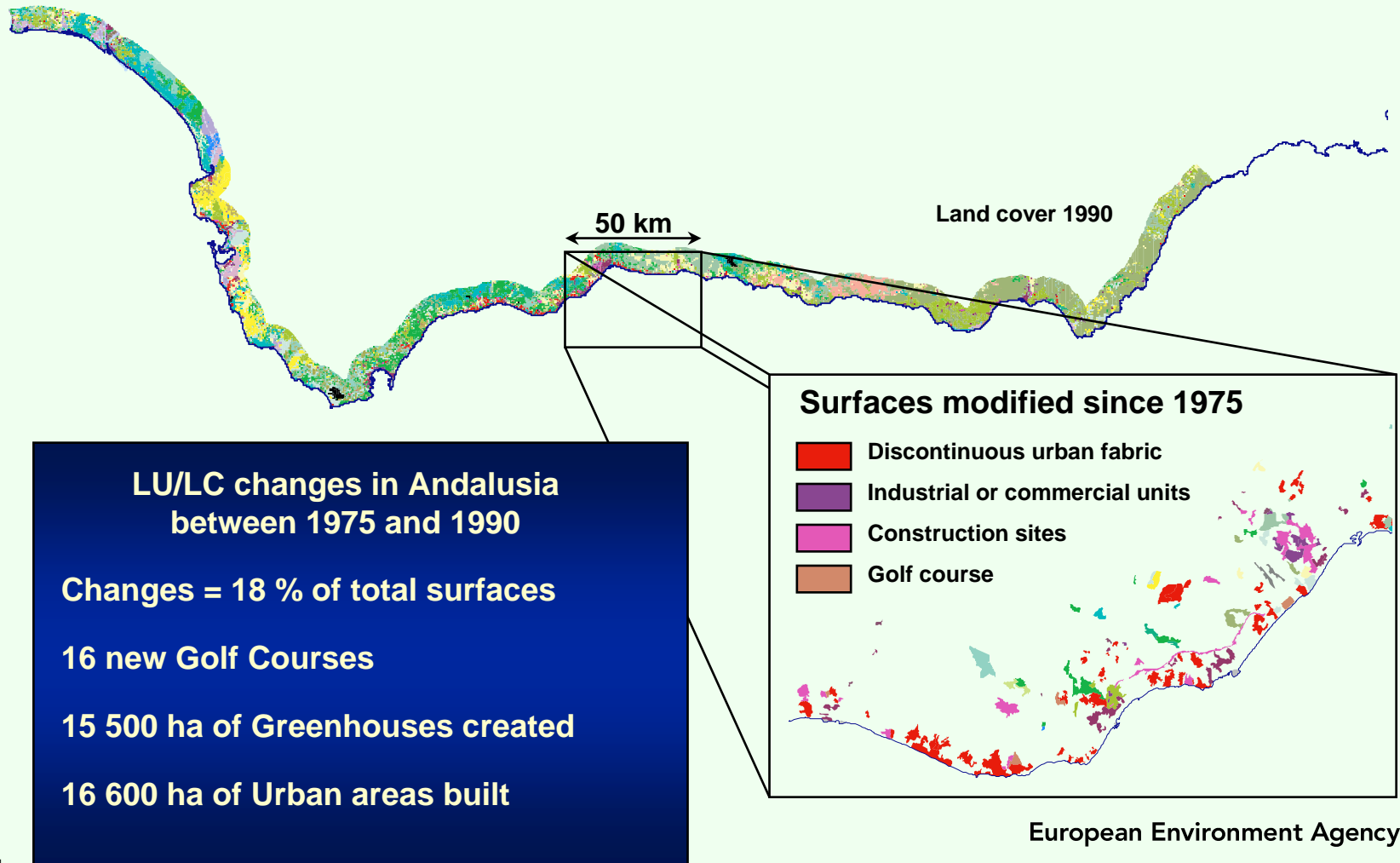
Source: JRC/SAI ARIS unit together with the Centro de Investigação da Universidade Atlântica (CIUATLA)





# Land Cover/Land Use inventory of the Andalusian coastal zones

Source: Data from Universidad de Sevilla and Consejeria de Medio Ambiente, Sevilla (Spain)



# From Facts to Action

**We see:** Improve quality of services, respectful of the environment

Policy line: supply-driven management (ad-hoc policies, e.g. labelling, better infrastructures)

☹ There has been a significant increase since 1990 in the use of eco-labelling at the national and sub-regional level but national case studies

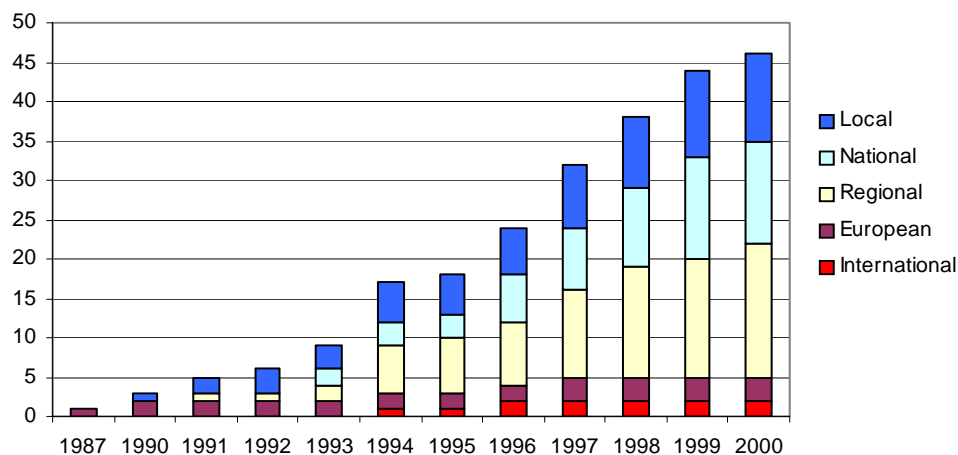
show marginal implementation

(less than 1% in Austria)

European Environment Agency



Current Ecolabels for Accommodation in Europe, by target groups, 1987-2000



BUT we need:

To cope with the growing volume/intensity of tourism

Policy line: demand-driven management (integrated policies, e.g. mobility, access and carrying capacities)

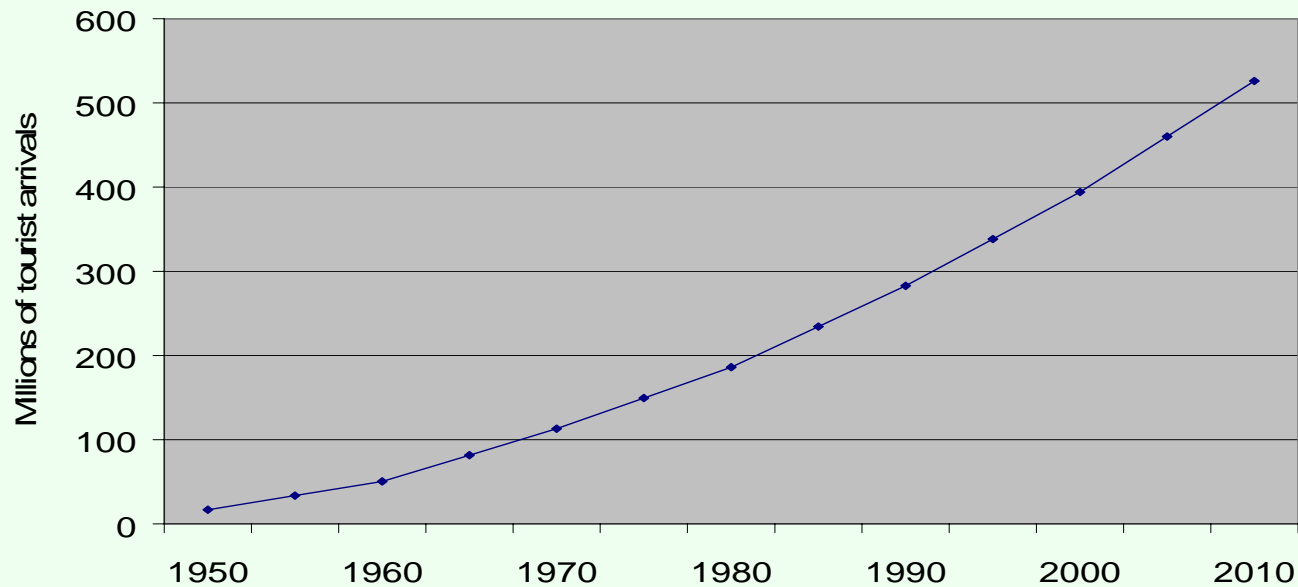


Target:

- Integrated transport and tourism policy
- Spatial planning as an integrated tool to manage tourism mobility/access and preservation of local resources

# Tourism travel growing drastically

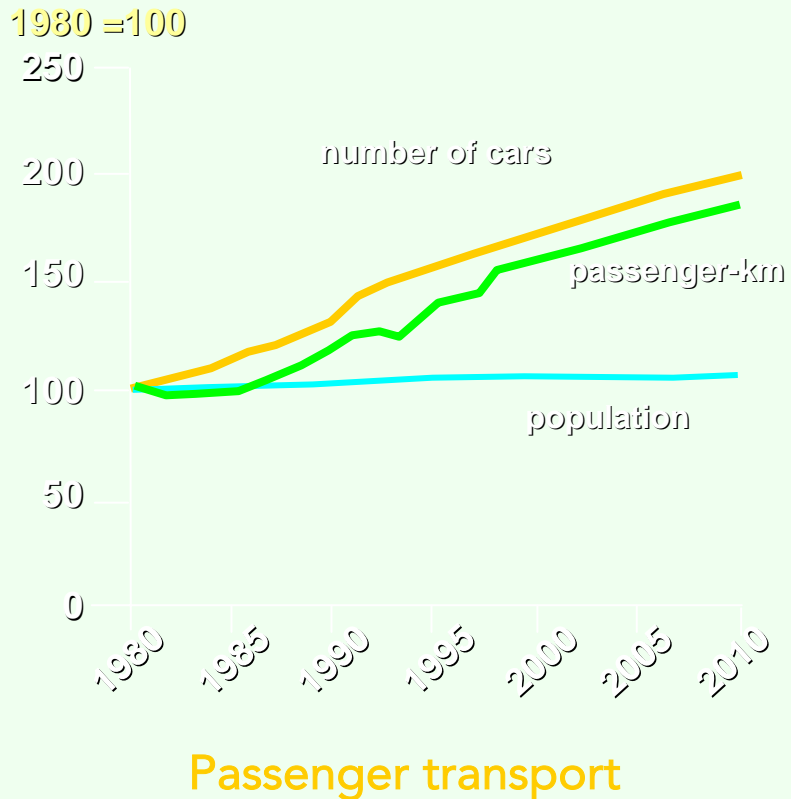
--> There should be a strategic approach on how to address this issue in relation to EU transport policies.





# The challenge: evolving patterns and scale of consumption and production

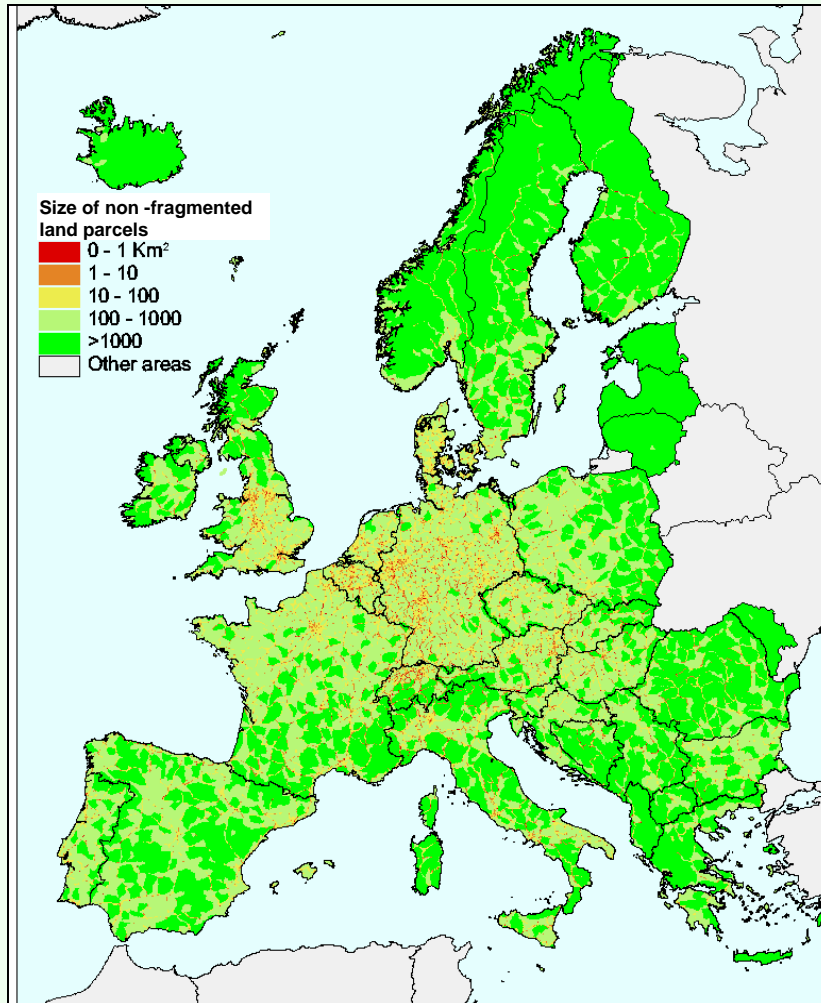
- Transport is constantly increasing and is a core activity of the tourism sector
- The number of inbound tourist visitors grew faster than total passenger transport





1990-1998: every day about 10 football pitches were taken for motorway construction in the EU.

Partitioning of land by transport infrastructure

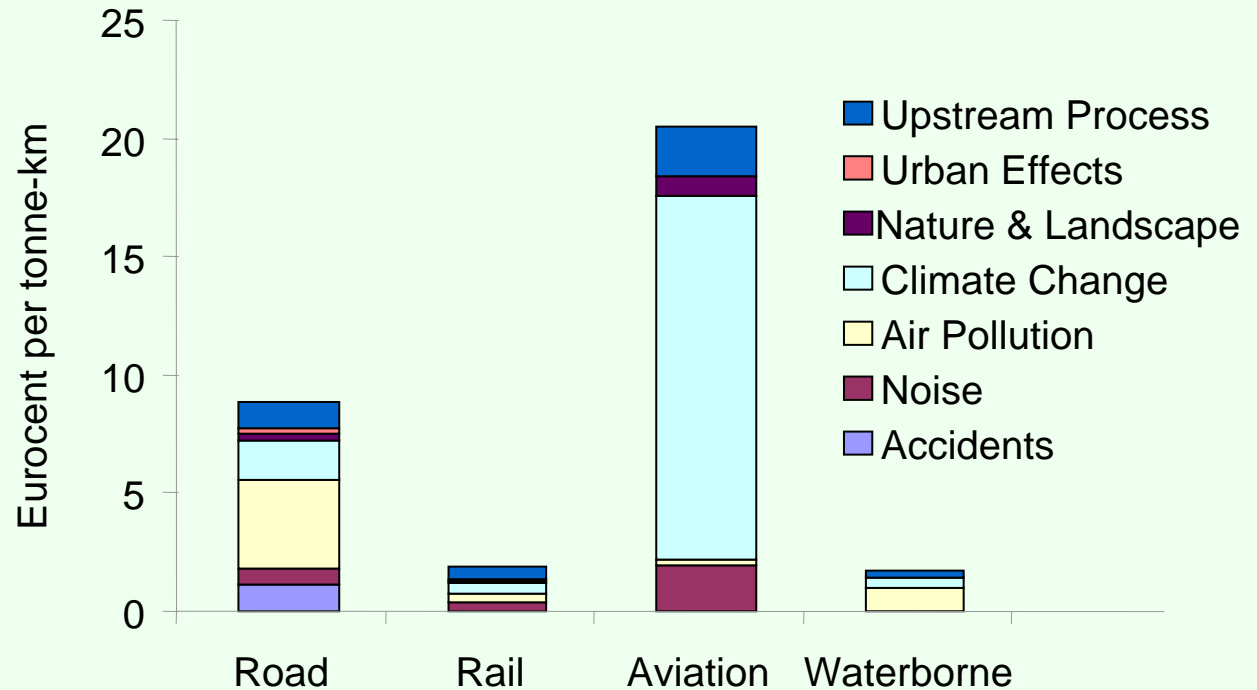


Average size of non-fragmented land parcels



# Objective: fair and efficient pricing in Transport

External costs per tonne-km, EU 17, 1995



Source: INFRAS/IWW, 2000

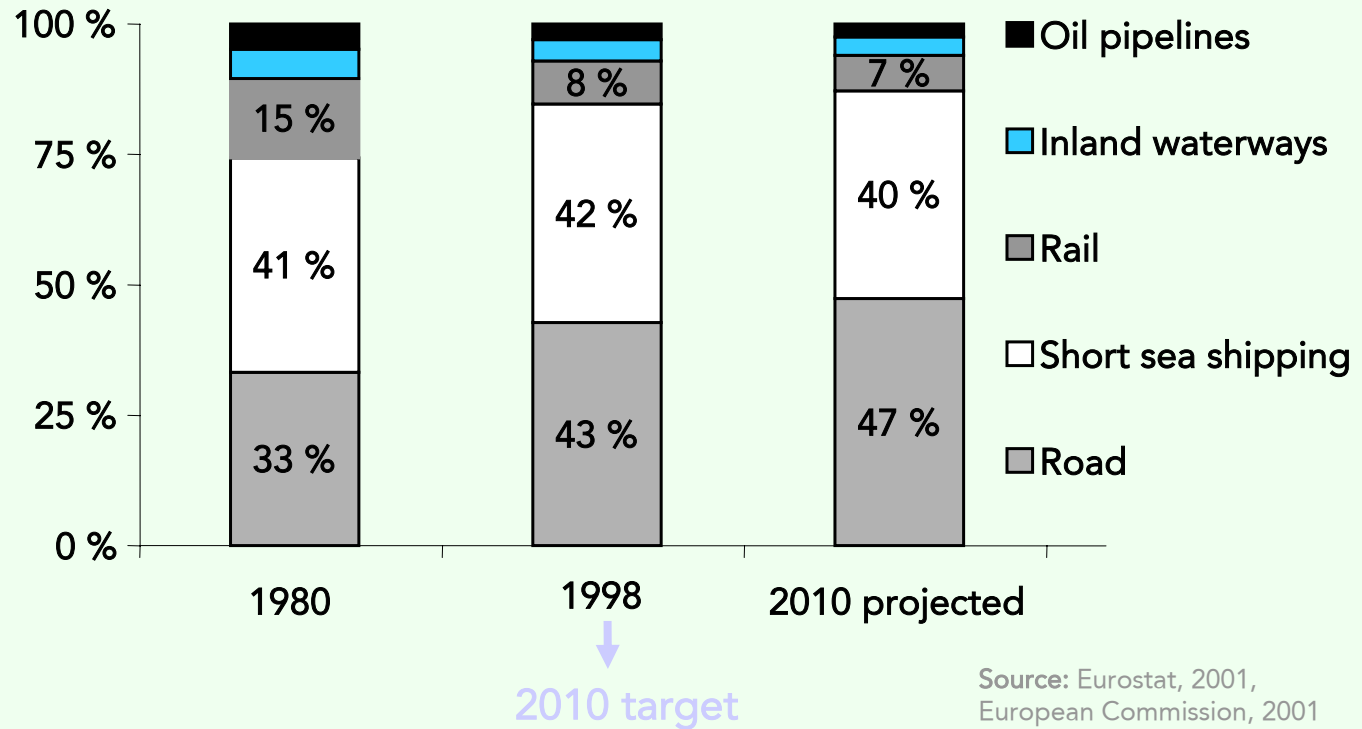


Transport externalities:  $\pm 8\%$  of GDP



# Objective: Stabilisation of modal split by 2010 at '98 levels

Modal shares in tonne-km

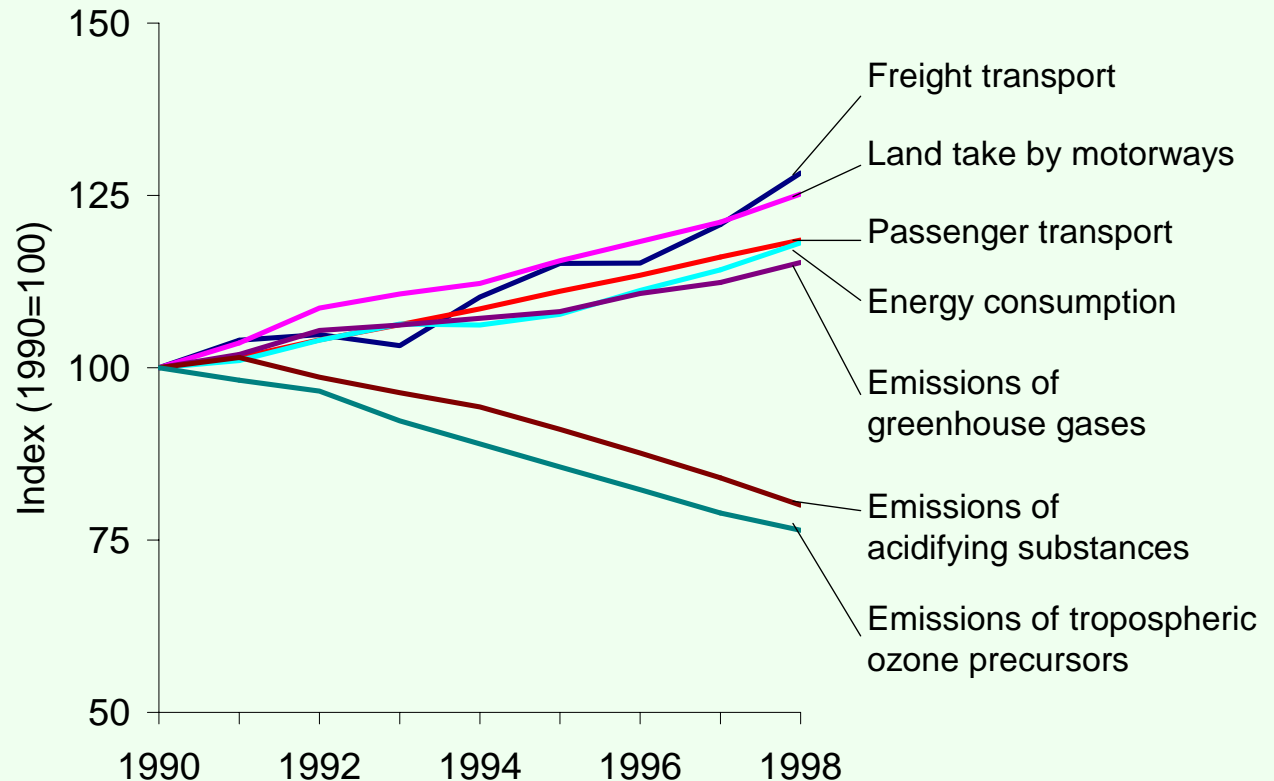


Shift towards road and aviation continues



# Objective: Improving transport eco-efficiency

Trends in transport and its environmental pressures, EU 15



Sources: Eurostat, 2001; EEA, 2001



Transport CO<sub>2</sub> emissions increased by 15 % between 1990 and 1998



# Tourism/environment Integration at EU level

**To do better....** "integration of environment in other policies is necessary"  
(6th Environmental Action Programme and Cardiff European Council)

## How to do it?

- 📄 Economic integration, e.g., use of economic instruments
- 📄 Management integration, e.g., environmental management schemes
- 📄 Institutional integration, e.g., co-operation between administrations

## How to measure progress?

- 📄 Development of size and shape of the sectors
- 📄 Development of the environmental burden of the sectors
- 📄 Development in eco-efficiency
- 📄 Use of typical (economic, management and institutional) integration tools



# Tourism/Environment Integration

## Key tools

### You can only:

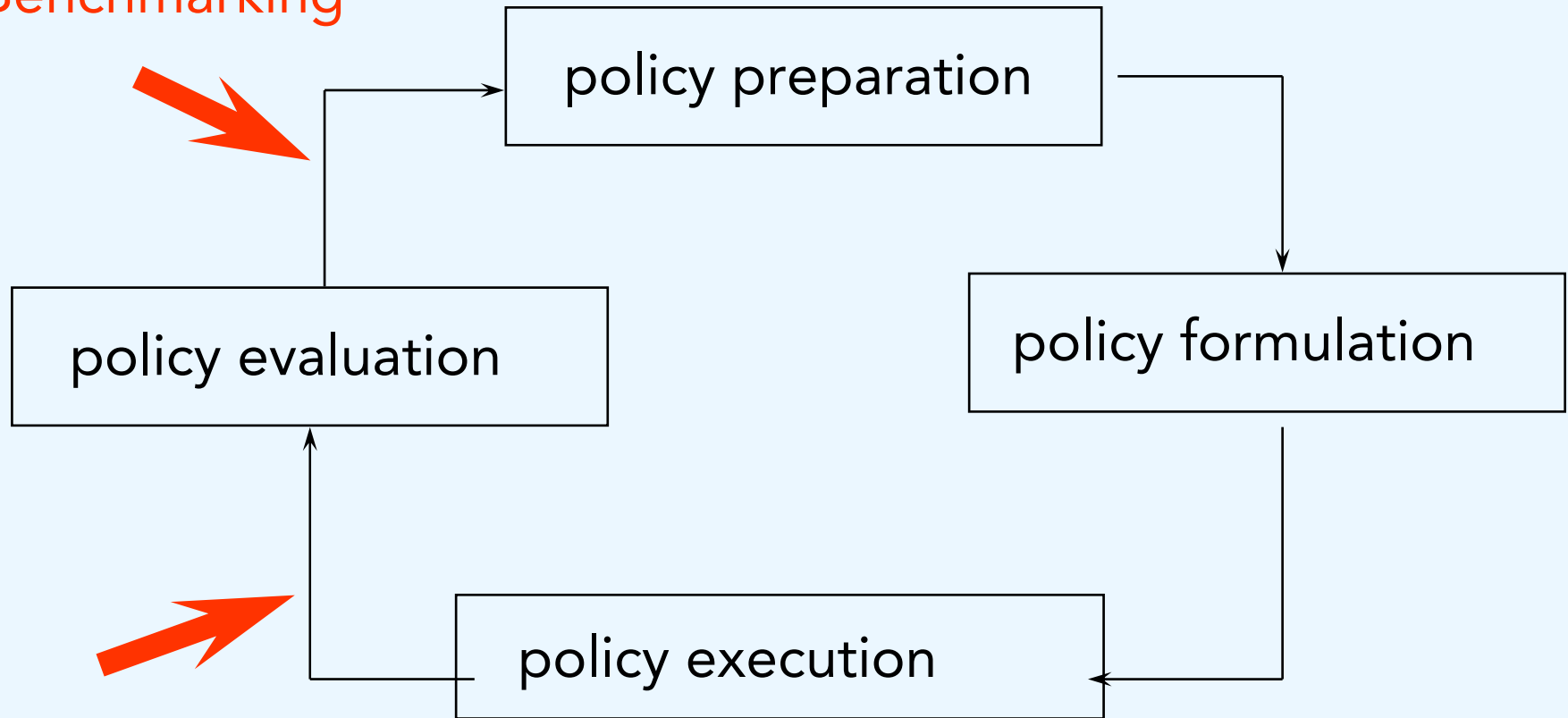
- manage what you measure (**indicators**)
- respond and be rewarded/penalised for those things for which you can be held accountable (**benchmarking**), and
- achieve what has been agreed (**targets**).

Critics may say that indicators and targets are a far too simplistic response to complex issues.

in reality they are the top of an iceberg of information and more important: they seem to work!

# The policy cycle

Benchmarking





# The 'three corridors model' to follow progress in sustainable development

Strategy for Sustainable Development  
(Gothenburg Summit June 2001 to RIO+10 June 2002)

**Structural Indicators**

Lisbon agenda (socio-economic policies)

Headline indicators

**Sectoral integration ind.**

Sectoral strategies

Headline indicators

**Issues indicators**

6<sup>th</sup> Environmental action plan (and specific thematic plans)

Headline indicators

Sectoral reporting

Environmental issues reporting

***Integrated Monitoring and reporting***  
**Synthesis report with an annex of 35 Indicators**

# What can we read from, e.g. 6th Environment action plan

## **The five priority avenues:**

- 1. Improve implementation (enforcement, transparency)**
- 2. Integration (Cardiff Initiative)**
- 3. Coping with market (Instruments - Business - Consumers)**
- 4. Empowering citizens (Information - Indicators - Maps)**
- 5. Greening land use planning (EIA - SIA; Integral planning)**



# Some open questions in the implementation of the whole system

## Regarding the sectoral integration pillar:

- Will all the sectoral-economic policies dare to agree on a package of (consistent) indicators?
- Will the sectors allow for external/independent assessment of progress and benchmarking?
- Will the sectors dare to fix/accept targets on time (for different indicators)? Either on the strategies or in related follow-up plans?

# Some open questions in the implementation of the whole system (2)

## Regarding the environmental issues/6EAP pillar?

- Will the 6th EAP during the coming discussions develop into the reference frame for the environmental sustainability pillar? And will it become stronger on targets and indicators to measure progress?

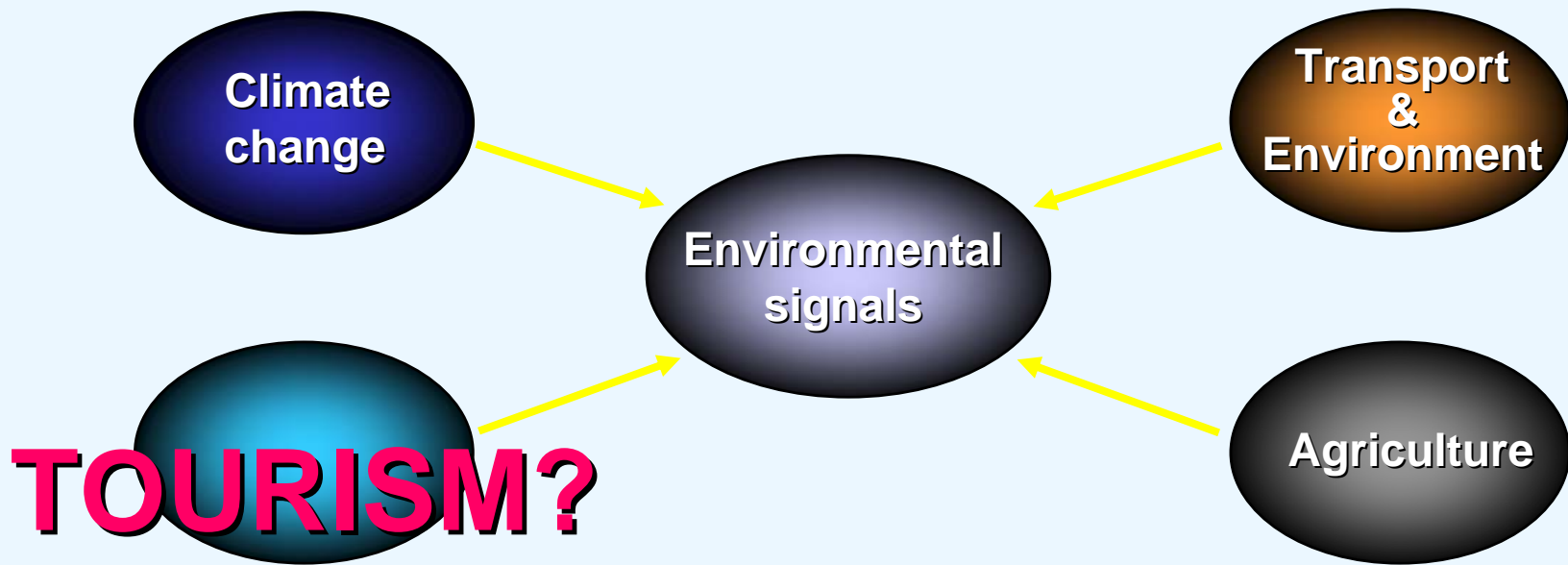
## And, finally, regarding EC proposal on a sustainability strategy

Will the strategy set the model and the process for establishing the three pillars of sustainable development (social – economic – environment)?



# Reporting on sectors and the environment

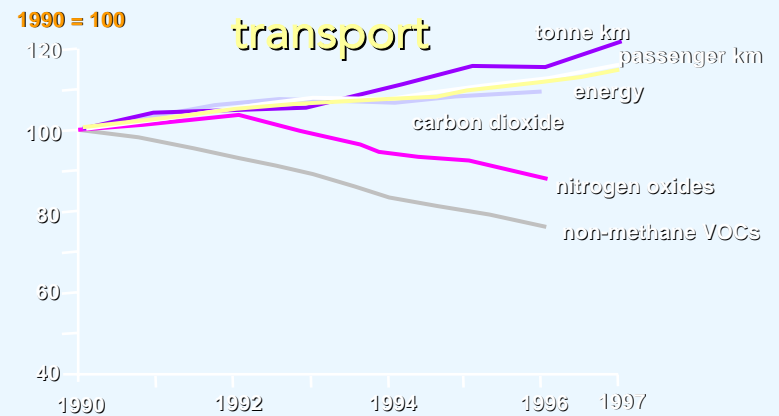
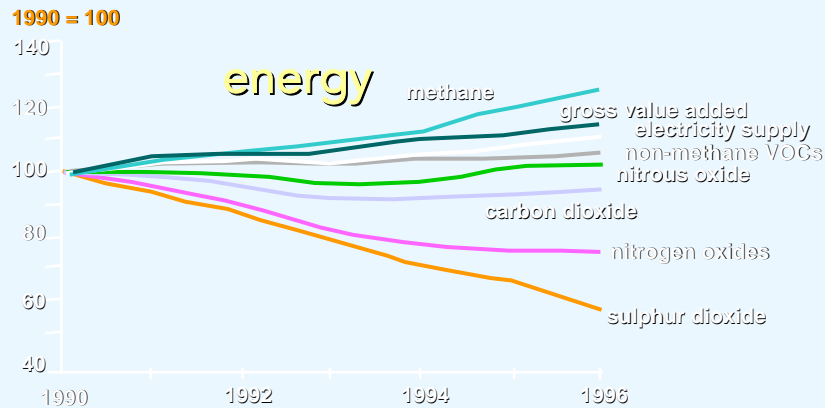
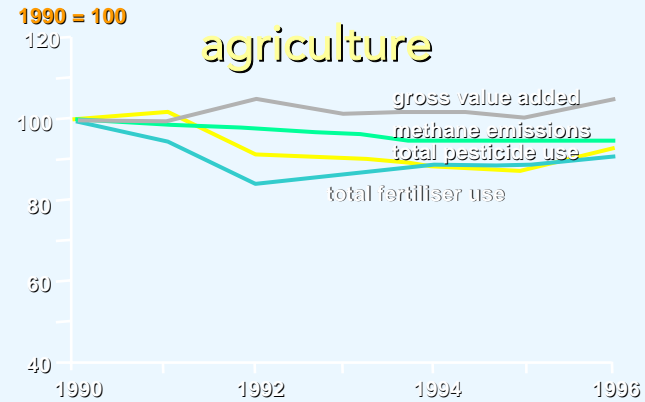
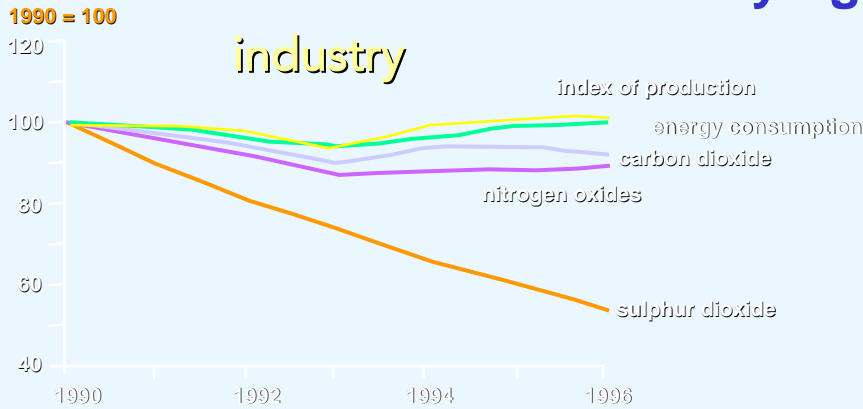
**Central product in EEA family of indicator reports/  
reporting mechanisms...**



**.....contains the main indicators of the sector -  
environment reporting mechanisms**

# Developments in eco-efficiency

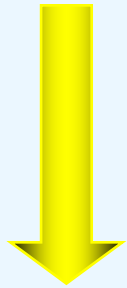
## Sectors have made varying degrees of progress



**The objective is to apply this type of analysis to tourism**

# From BAI to BNI

**BAI** : best available information



EEA's starting point in reporting:  
exploiting the wealth of information in  
Europe.



**BNI** : best needed information

Indicator-based reporting is a tool to limit  
the amount of information collected: we  
need to draw practical consequences  
now!



# Some proposals to know better, and hence to manage better



- Tourist travel patterns
- Monthly distribution of overnight stays
- Tourism intensity /density
- Construction of second homes
- Occupancy by accommodation type
- Household expenditure on tourism
- Price of tour packages
- Emissions of greenhouse gases
- Energy, water use by tourism
- Waste generation





- Tourist concentration in protected areas
- Environmental carrying capacity of selected tourist destinations
- Land take by tourism
- Local water shortages in coastal

tourist areas

- Local economic returns from tourism
- Local authorities implementing Agenda 21 in tourist areas
- Penetration of tourism eco-labels
- Revenues from tourism taxes
- Seasonality management
- Goal and target setting

# The EEA method to elaborate indicators

1. Identify some relevant policies questions
2. Define the indicators answering to these questions
3. Build the indicators with available data

# PROCESSES for elaborating indicators: *five concrete steps*

1. **Generic question** (size and shape of the sector, environmental burden of the sector, eco-efficiency, use of economic, management and institutional integration tools)
2. **Policy question** (close to source policy document)
3. **Indicator title** (to get immediate impression of the content)
4. **Indicator definition** (should includes the substances details, time coverage and geographical breakdown)
5. **Data collection** (sources)

# Example (1): Tourism intensity

## 1. Generic question (efficiency):

Are we getting better at matching the tourism demand to the need to preserve resource ?

## 2. Policy question:

How is tourism concentrated in space?

## 3. Indicator title:

Tourism intensity

## 4. Indicator description:

Number of total bed-places / km<sup>2</sup> (NUTS 3),  
European level, year 2001

## 5. Data source: Eurostat



## Example (2): Modes of transport used by tourists

### 1. Generic question (efficiency):

Are we getting better at matching the tourism demand to the need to preserve resource ?

### 2. Policy question:

Are we using more environment-friendly modes of transports for tourism?

### 3. Indicator title:

Modes of transport used by tourists

### 4. Indicator description:

Number of international tourism arrivals by modes of transports at borders, by country, European level, 2000  
Sub-indicator: Changes in use of modes of transport for domestic tourism in selected countries

### 5. Data sources: Eurostat, national statistics



## Example (3): Energy use by tourism

### 1. Generic question (environmental burden of tourism):

What are the environmental impacts of tourism?

### 2. Policy question:

What is the tourism's contribution to energy consumption?

### 3. Indicator title:

Energy use by tourism

### 4. Indicator description:

Energy use of transports of passengers excluding commuting and shopping purposes; 1996, EU countries

### 5. Data sources: EEA, Eurostat

